

PRINTABLE GUIDE

Make a one-to-one WhatsApp video call

Video calls use internet and need working camera and microphone access. Practise with a known person somewhere you are comfortable being seen and heard.

WhatsApp on iPhone or Android | 2 min read | 5 steps

Before you start

- ☐ WhatsApp set up on both phones
- ☐ An internet connection
- ☐ Permission for camera and microphone
- ☐ A trusted contact ready to answer

1. Arrange a practice call

Agree a suitable time through a message or another known contact method. Use home Wi-Fi if available and check your battery. Mobile-data costs and connection quality can affect a video call.

- ☐ Done this step

2. Open the right conversation

Open WhatsApp Chats and choose the person. Read their name and check their number if there is any doubt. Calling from a group can involve more people, so start with an individual conversation.

- ☐ Done this step

3. Start video deliberately

Tap the camera-shaped video-call control near the top of the chat. If asked, allow the camera and microphone only for the genuine app. Wait for the person to answer; the ordinary handset control starts a voice call instead.

☐ Done this step

4. Check sound and picture

Look at your own preview and ask whether the other person can hear you. Microphone mute and camera-off controls stop different things. Use them when wanted; turning off video does not automatically mute the room's sound.

☐ Done this step

5. Finish and check

Tap the red hang-up control. Wait until the chat or call summary returns. If the picture freezes, check the connection or use voice-only by agreement rather than changing several settings during the conversation.

☐ Done this step

Try it for yourself

Make a short agreed call and practise muting, restoring sound and ending it.

☐ I tried the task.

My notes

Can I use it for an emergency call?

Do not rely on an internet messaging app as your emergency calling route. Use the appropriate emergency service contact method for your location.

Official help and the online guide

WhatsApp: one-to-one video calls - <https://faq.whatsapp.com/1862285217468140/>

WhatsApp: internet-based calls - <https://faq.whatsapp.com/1153602608602452/>

Read online: <https://plaintech-guides.pages.dev/guides/whatsapp-video-chat/>