

PRINTABLE GUIDE

How to reconnect to Wi-Fi on Windows 11

A dropped connection does not always need advanced repairs. Start with these simple checks.

Windows 11 | 1 min read | 6 steps

Before you start

- ☐ Have your Wi-Fi password ready before forgetting the network.
- ☐ Use a network you recognize.

1. Check Wi-Fi is on

Select the network, sound, or battery area on the taskbar. Turn Wi-Fi on if it is off.

- ☐ Done this step

2. Turn off Airplane mode

Open Settings, then Network & internet, then Airplane mode. Make sure Airplane mode is off.

- ☐ Done this step

3. Try your network again

Choose your usual network from the available networks and connect.

- ☐ Done this step

4. Forget the saved connection

If reconnecting fails, open Settings, Network & internet, Wi-Fi, then Manage known networks. Select your network and choose Forget.

Forgetting removes its saved connection details. You will need its password again.

☐ Done this step

5. Reconnect with the password

Select the same network from available networks and enter its password.

☐ Done this step

6. Check another device

Try the network on another phone or computer. If needed, run the Windows 11 Network and Internet troubleshooter in Get Help.

☐ Done this step

Try it for yourself

Try the task with something you are comfortable changing. Stop if a message asks you to erase data or spend money.

☐ I tried the task.

My notes

Why does Wi-Fi show Connected but browsing still fail?

The internet service, website, app, or firewall may be the cause.

Are these menus the same on a Mac?

This guide uses Windows 11 menus.

Official help and the online guide

Microsoft Wi-Fi troubleshooting - <https://support.microsoft.com/en-us/windows/experience/connectivity-networking/fix-wi-fi-connection-issues-in-windows>

Read online: <https://plaintech-guides.pages.dev/guides/fix-wifi-connection/>