

PRINTABLE GUIDE

Charge your phone and check that it is charging

Use compatible charging equipment and check the screen's charging indicator. A connector fitting the socket does not guarantee that every adapter is suitable.

iPhone or Android | 2 min read | 5 steps

Before you start

- ☐ A compatible charging cable and power adapter
- ☐ A dry phone and undamaged charging equipment

1. Inspect the equipment

Check the cable and adapter for fraying, loose parts or visible damage. Make sure the phone and charging socket are dry. Do not push objects into the port or force a connector that does not fit.

- ☐ Done this step

2. Connect the charger

Plug the adapter into a suitable wall socket, then connect the cable to the phone. USB-C and older iPhone connectors differ. Wireless charging is an alternative only if your phone and charging pad support it.

- ☐ Done this step

3. Look for confirmation

Wake the screen and look for a charging symbol or message by the battery indicator. Give a very low battery a little time before expecting the phone to start. If there is no indication, check the plug and socket.

☐ Done this step

4. Keep the phone comfortable

Leave it on a firm surface with ventilation, away from direct heat. A little warmth can occur, but stop using damaged equipment. If the phone is unusually hot, swollen or shows a moisture warning, follow the maker's safety advice.

☐ Done this step

5. Check the level later

Read the battery level before unplugging. Some phones pause or limit charging to protect battery health; the screen may explain this. There is no need to deliberately empty the battery before every charge.

☐ Done this step

Try it for yourself

Connect the charger and identify the charging symbol before leaving the phone.

☐ I tried the task.

My notes

Why is charging slower from my computer?

A computer port or different adapter may supply less power. Use a compatible wall charger and cable recommended for the phone.

Official help and the online guide

Google: compatible Pixel charging - <https://support.google.com/pixelphone/answer/17412942?hl=en>

Apple: charge the battery - <https://support.apple.com/guide/iphone/charge-the-battery-iph63eccc618/ios>

Read online: <https://plaintech-guides.pages.dev/guides/charge-your-phone/>